GEORGE MASON UNIVERSITY

School of Recreation, Health, and Tourism, Division of Sport Recreation and Tourism SPMT 475.001- Sport Management Professional Development Seminar Fall 2018

Tuesday, 4:30pm DAY/TIME: LOCATION: Innovation 133 rbaker2@gmu.edu PROFESSOR: Dr. Robert E. Baker **EMAIL ADDRESS: OFFICE LOCATION: 221 BRH-PW** PHONE NUMBER: 703-993-3727 OFFICE HOURS: T, 2-3:30pm, FX FAX NUMBER: 703-993-2025

By Appointment

CREDITS: 3 hours

PREREQUISITES: SPMT 241, minimum of 75 hours, majors only

COURSE DESCRIPTION

This is a seminar format in which students synthesize and apply theories, concepts, and practices in the leadership and management of sport organizations.

COURSE OBJECTIVES

The student will be able to:

- 1. Recognize the application of theoretical concepts in management, economics, marketing, public relations, sociology, psychology, and other disciplines.
- 2. Utilize effective communication to enhance organizational effectiveness.
- 3. Develop a professional code of ethics.
- 4. Identify personal and management values.
- 5. Apply knowledge of concepts and theories to practical sport management situations.
- 6. Effectively assess job performance.
- 7. Develop an appreciation for professional integrity and ethical behavior.
- 8. Reflect on the evolution and scope of sport management and the sport industry.
- 9. Recognize theories, skills, and competencies and personal styles of leadership.

COURSE OVERVIEW:

Conceptually, this course is intended to provide practical assistance to you. The intent is for you to reflect on this course, five years from now, and know that it made a difference in your professional development! The learning experiences in this course are afforded through an interactive, seminar style instructional approach. This will ensure opportunities to meet the course objectives through instructor-led discussions with ample opportunities for student participation. In fact, the course requires student participation through applied readings, guest speakers, video tapes, current events, and more. Course content includes, but is not limited to, the following: Skills and competencies of sport leaders; Performance appraisal, assessment, evaluation, mentoring; Organizational communication, Communication skills, Business writing; Team building; Meeting management; Customer service; Professional ethics, rights and responsibilities; Concepts of morality; Personal philosophy regarding social responsibility; Professional codes of ethics; Personal and management values; Personal styles of leadership; Human resource management; Personal management philosophy and style; Effective decision making/problem solving; Small group behavior; Organizational structure and staffing; Organizational behavior; Definition and evolution of sport management. There are theoretical foundations and practical applications in each of these content areas.

Expectations:

- 1. All assigned reading for each class is to be completed prior to coming to class.
- 2. All written assignments must be typed.
- 3. Regular attendance and participation is expected. If you miss a class, it is your responsibility to obtain class materials from sources other than the instructor.
- 4. Students must abide by the Honor Code, guided by the spirit of academic integrity.
- 5. No electronic devices (e.g. phones, computers, recorders, etc.) can be used without instructor's express permission.

Class Attendance:

It enhances your academic success to be in class; therefore, you are expected to attend ALL scheduled class meetings in accordance with George Mason policy: "Students are expected to attend the class periods of the courses for which they register. In-class participation is important not only to the individual student, but to the class as a whole. Because class participation may be a factor in grading, instructors may use absence, tardiness, or early departure as de facto evidence of nonparticipation. Students who miss an exam with an acceptable excuse may be penalized according to the individual instructor's grading policy, as stated in the course syllabus."

Participation

Respect the free exchange of thought in an academic environment and the participants therein. You are encouraged to a) feel free to openly and respectfully contribute your thoughts; b) actively attend to the comments of others; c) be punctual in your Discussion Board posts and responses; d) ask any and all appropriate questions that you have; and e) maintain civility in your interpersonal communications. Class discussions will be conducted in a civil, informed fashion wherein disruptive students will be asked to leave the class. *Your contributions are not only welcomed, they are essential.*

Alternative Work:

There is NO make-up work. Only those excused absences supported by documentation will be addressed at the instructor's discretion on an individual basis (e.g. a physician's note for an illness). Alternative work due to intercollegiate athletic competitions or other legitimate university activity must be arranged PRIOR to due date. A grade of '0' will be assigned to all missed work unless otherwise determined by the instructor. There will be NO extra credit!!!

The instructor is solely responsible for assigning grades. As such, the instructor reserves the right to assess student performance in each of the categories identified in the EVALUATION section of this syllabus. Student non-compliance with stated academic, honor, attendance, or participation expectations will result in a '0' for the associated evaluation.

Any circumstance arising that is not explicitly addressed in this syllabus or by George Mason University policy, is implicitly governed under the auspices of common sense and will be dealt with using the instructor's discretion.

REQUIRED READINGS

<u>Text:</u> Wong, G.M. (2013). *The Comprehensive Guide to Careers in Sports*. (2nd Ed.). Sudbury, MA: Jones & Bartlett.

Rath, T. Strengthfinders 2.0 packet w/ Access (7th Ed). Perseus.

Additional Readings will include current articles and news in sport management.

GRADING: There will be NO extra credit!!!

Cumulative Points	Percentage %	Letter Grade
189-200	100 – 94	A
179-188	93 – 90	A-
171-178	89 – 86	B+
163-170	85 - 82	В
157-162	81 – 79	B-
151-156	78-76	C+
143-150	75-72	С
139-142	71-70	C-
119-138	69-60	D
<u><</u> 118	59% & Below	F

EVALUATION

Assessment of student objectives will include, but is not limited to, your performance in: Interviews, In-Class Assignments, External Assignments, Meetings, Projects, Presentations, and your Professional Portfolio (including Resume, Letters, etc.). The instructor is solely responsible for assigning grades. As such, the instructor reserves the right to assess student performance in each of the categories identified in the EVALUATION section of this syllabus. Student non-compliance with stated academic, honor, attendance, or participation expectations will result in a '0' for the associated evaluation.

ASSESSMENT	Points	DUE	
Personal Interview and Reflection- (includes			
interview performance, written reflection	30 points (15%)	Varied, Sign Up	
submitted via Blackboard, and Draft Resume)			
e-Portfolio- reflects your professional life			
(includes Philosophy, Letter of Inquiry, Cover	15 points (7.5%)	December 4	
Letter, Resume, Work Samples)			
Presence and Participation (includes			
attendance, discussion boards, in-class	45 points (22.5%)		
assignments, engagement in class) and		Varied, Weekly	
Discretionary Assignments (includes both in-			
class and external assignments)			
Professional Philosophy	10 points (5%)	September 4	
Linked In	10 points (5%)	September 18	
StrengthFinders Assessment	10 points (5%)	September 25	
Elevator Pitch	10 points (5%)	October 16	
Peer Teaching Presentation	30 points (15%)	Varied, Sign Up	
Segment Research Project	30 points (15%)	November 13	
Post Test	10 points (5%)	November 27	
TOTAL	200 points		

Research on Segment and Position - a) Using the Wong text, and other available sources, sign up for an industry segment of interest to you; b) Produce a report outlining typical governance, organizational structures, career tracks, and describing an actual sport organization within your identified segment; c) Research that organization, answering at the minimum, the following questions: Who are the key employees? What is their current status? Are there open positions? Finally, d) produce a written research report on that organization; and e) strategize regarding that organization and segment: How could you go about contacting them regarding a position?

Peer Teaching Presentation- Based upon the Research you've done for the Segment Project, teach or team teach a 15-20+ minute session. If multiple people have the same segment, they can jointly address the segment itself; however, each person must research a different organization and present their research on that organization individually.

Personal Interview- pre-arranged individual interviews with the instructor will be conducted. Several days prior to meeting, a draft copy of your resume should be provided. The interview will consist of two aspects: a) standard and behavioral employment questions as a mock job interview; and b) questions and a conversation about your intended career path, etc. A Reflection on your Interview will be submitted.

Professional e-Portfolio- This represents your life as a professional. What do you want prospective employers to know about you? What evidence can you provide to document your professional capacity and credibility? The portfolio should be organized as if it were being presented to a prospective employer, and it should be produced as a product that reflects your professionalism. Written components can include work samples, your resume, your philosophy, a sample cover letter, a sample letter of inquiry, and other evidence of who you are professionally. Or, you can choose to incorporate video components reflecting you as a professional.

All graded activities will be submitted via **Blackboard** using the **Assessment** section or Discussion Board.

Assignments might include such activities as: a) join **Linked In**; b) develop individual or group written responses to current topics and/or situations presented by the instructor (e.g. SBJ); c) volunteer work and/or service in the sport industry; d) engage with employment services (e.g. **teamworkonline**); e) develop and creatively present your **professional philosophy and career goals**; f) develop and use a 30-60 second '**elevator pitch**'; and g) meet with Career Services or a mentor.

Core Values Commitment

The College of Education and Human Development is committed to collaboration, ethical leadership, innovation, research-based practice, and social justice. Students are expected to adhere to these principles: http://cehd.gmu.edu/values/.

GMU Policies and Resources for Students

Policies

- Students must adhere to the guidelines of the Mason Honor Code (see http://oai.gmu.edu/the-mason-honor-code/).
- Students must follow the university policy for Responsible Use of Computing (see http://universitypolicy.gmu.edu/policies/responsible-use-of-computing/).
- Students are responsible for the content of university communications sent to their Mason email account and are required to activate their account and check it regularly. All communication from the university, college, school, and program will be sent to students **solely** through their Mason email account.
- Students with disabilities who seek accommodations in a course must be registered with George Mason University Disability Services. Approved accommodations will begin at the time the written letter from Disability Services is received by the instructor (see http://ods.gmu.edu/).
- Students must follow the university policy stating that all sound emitting devices shall be silenced during class unless otherwise authorized by the instructor.

Campus Resources

- Support for submission of assignments to Tk20 should be directed to tk20help@gmu.edu or https://cehd.gmu.edu/aero/tk20. Questions or concerns regarding use of Blackboard should be directed to http://coursessupport.gmu.edu/.
- For information on student support resources on campus, see https://ctfe.gmu.edu/teaching/student-support-resources-on-campus

For additional information on the College of Education and Human Development, please visit our website https://cehd.gmu.edu/students/.

TENTATIVE COURSE SCHEDULE:

DATE			ТОРІС	ASSIGNMENT / DUE
8-28	Week 1	Т	The Course; Introductions; Your Professional Philosophy and Goals; Working in the Sport Industry;	
9-4	Week 2	Т	Philosophy, Goals, Objectives Presentations; Linked In; The Resume (assign Draft); Sign Up for Interview	SIGN UP: Interview DUE: Professional Philosophy & Goals
9-11	Week 3	Т	Professionalism- Appearance & Communication; Presenting Yourself; How am I Successful?; Professional Requirements, Expectations, Skills & Competencies	C1 – C11;
9-18	Week 4	Т	What You'll Encounter: Sport Industry Segments; Career Tracks & Paths	C12 – C14
9-25	Week 5	Т	Review Strengthfinders; Sign Up for Segment/Organization Project & Teaching Presentation	DUE: Strengthfinders 2.0 SIGN UP: Segment Teaching Presentation
10-2	Week 6	Т	How do I get a Job?; Announcements; Search Strategies; On-line Searches; Applying for a Job; Cover Letters; LOI; Networking- Life is a Contact Sport; Tips to Separate Yourself; Interviewing	
10-9		Т	*No Class- Monday classes on Tuesday	
10-16	Week 7	Т	Present and discuss Elevator Pitch: Multi-Tasking; Decision Making & Problem Solving; Crisis Management	DUE: Elevator Pitch
10-23	Week 8	Т	Questions in Preparation for Teaching?	
10-30	Week 9	Т	Segment/Organization/Position Teaching Presentations	C15 - C48; DUE: Segment & Position Research Project; Teaching Presentations
11-6	Week 10	Т	Segment/Organization/Position Teaching Presentations	C49 – C59; DUE: Segment & Position Research Project; Teaching Presentations
11-13	Week 11	Т	Segment/Organization/Position Teaching Presentations	C60 – C71; DUE: Segment & Position Research Report
11-21	Week 12	Т	HAPPY THANKSGIVING! *Reassigned Time for Individually Scheduled Personal Interviews- No Formal Class Session	C72 – C95

DATE			ТОРІС	ASSIGNMENT / DUE
11-27	*Week 13	Т	Professional Development Synthesis & Discussion POST-TEST	DUE:POST-TEST
12-4	Week 14	Т	Course Wrap Up; Fall Internship Presentations (Tentative)	DUE: e-Portfolio
12-11	Week 15	Т	Course Wrap Up; Fall Internship Presentations; Scheduled Reading Day (Tentative)	

Note: Faculty reserves the right to alter the schedule as necessary.