### GEORGE MASON UNIVERSITY School of Recreation, Health, and Tourism

TOUR 200-002—Introduction to Travel and Tourism (3 credits)
Fall 2011

DAY/TIME: W 7:20 – 10:00 p.m. LOCATION: RAC 2203

PROFESSOR: Dr. Abena Aidoo EMAIL ADDRESS: <u>aaidoo@gmu.edu</u>
OFFICE LOCATION: PW-OCC, RM. 220B PHONE NUMBER: 703-993-9047
OFFICE HOURS: T 10:30 a.m.–12:30 p.m. FAX NUMBER: 703-993-2025

TH 10:30 a.m-12:30 p.m

# PREREQUISITES NONE

### **COURSE DESCRIPTION**

An introduction to travel and tourism from local to international levels; overview of the scale, scope and organization of the industry; emphasis on development of natural, cultural, heritage, and recreational resources of tourism; identification of issues related to the economic, technological, legal and political aspects of tourism.

#### **COURSE OBJECTIVES**

At the completion of this course, students should be able to:

- 1. Explain the status of tourism as an increasingly important academic area of investigation;
- 2. Describe the nature of tourism from a systems perspective;
- 3. Describe the 'push' (demand) and 'pull' (supply) factors that are associated with the emergence of modern tourism systems;
- 4. Identify spatial patterns of tourism development at the global, national and local level;
- 5. Appreciate the management dimensions of tourist attractions and other components of the tourism industry;
- 6. Discuss major tourist market trends and segmentation criteria;
- 7. Apply basic marketing concepts to the tourism system;
- 8. Identify and critique the potential positive and negative economic, socio-cultural, and environmental impacts of tourism that can affect various kinds of destinations;
- 9. Formulate strategies that will allow destinations to maximize the positive impacts of tourism, whilst minimizing its negative impacts;
- 10. Describe the dynamics associated with destination development;
- 11. Explain and assess the increasing importance of 'sustainability' as a principle for the management of tourism systems; and
- 12. Appreciate the importance and basic characteristics of research within the field of tourism management.

### **COURSE OVERVIEW**

The content of this course will be presented through lectures and class discussions. PowerPoint slides will be used to provide a visual guide for the lectures and discussions. Students will demonstrate their comprehension of the course material through in-class activities and discussions, and take-home assignments. There will be opportunities for students to work in groups to provide avenues for growth in the areas of leadership, communication, and accountability. Students will be expected to adhere to the guidelines listed at the end of the syllabus, as well as all additional course policies handed out during the semester.

## **REQUIRED READINGS**

Weaver, D. W. & Lawton, L. (2006). *Tourism Management* (3rd ed.) Milton, Qld: John Wiley & Sons Australia, Ltd.

# \*\*\*Any additional readings assigned by the professor.

### **EVALUATION**

This course will be graded on a point system, with a total of 100 possible percentage points.

Requirements	Points
Exam	
#1	20%
#2	20%
Group Article Analysis Presentation and Report	20%
Group Case Study Analysis and Report	20%
Quizzes (4 unannounced)	10%
Attendance/Participation	<u>10%</u>
TOTAL	100%

# **Grading Scale**

A+ = 97 - 100	B+ = 87 - 89	C+ = 77 - 79	D = 60 - 69
A = 94 - 96	B = 84 - 86	C = 74 - 76	F = 0 - 59
A - = 90 - 93	B- $= 80 - 83$	C - = 70 - 73	

# TENTATIVE COURSE SCHEDULE

Date	Topic	Reading Assigned	Due	
August 31	Syllabus Overview	Chapters 1, 2		
	Class Introduction			
	Creation of Groups			
September 7	Chapter 1 - Introduction to Tourism	Chapters 3, 4		
	Management			
	Chapter 2 – The Tourism System			
	Assigned: Group Article Analysis			
September 14	Chapter 3 – The Evolution & Growth	Chapter 5		
	of Tourism			
	Chapter 4 – Destinations			
September 21	Chapter 5 – The Tourism Product	Chapter 6	Group Article	
	Group Article Analysis Presentation A		Analysis Report	
September 28	Chapter 6 – Tourist Markets	Review for Midterm		
	Group Article Analysis Presentation B	Exam		
October 5	Midterm Exam Review (#1)	Review for Midterm		
	Assigned: Group Case Studies	Exam		
October 12	Midterm Exam (#1)	Chapters 7, 8		
October 19	Chapter 7 – Tourism Marketing	Chapters 9, 10		
	Chapter 8 – Economic Impact of			
	Tourism			
October 26	Chapter 9 – Socio-cultural impacts of			
	tourism			
	Chapter 10 – Destination Development			
November 2	Group Case Study Presentations B		Group Case Study Report	
November 9	Group Case Study Presentations A			
November 16	No Class – Site Visit (Required)			
November 23	NO CLASS- THANKSGIVING	Chapter 11, 12		
	RECESS			
November 30	Chapter 11 – Sustainable Tourism	Review for Final		
	Chapter 12 – Tourism Research	Exam		
December 7	Final class/Final Exam (#2) Review	Review for Final Exam		
December 14				

Note: Faculty reserves the right to alter the schedule as necessary.

### Student Expectations

- Students must adhere to the guidelines of the George Mason University Honor Code [See http://academicintegrity.gmu.edu/honorcode/].
- Students with disabilities who seek accommodations in a course must be registered with the George Mason University Office of Disability Services (ODS) and inform their instructor, in writing, at the beginning of the semester [See <a href="http://ods.gmu.edu/">http://ods.gmu.edu/</a>].
- Students must follow the university policy for Responsible Use of Computing [See <a href="http://universitypolicy.gmu.edu/1301gen.html">http://universitypolicy.gmu.edu/1301gen.html</a>].
- Students are responsible for the content of university communications sent to their George Mason University email
  account and are required to activate their account and check it regularly. All communication from the university,
  college, school, and program will be sent to students solely through their Mason email account.
- Students must follow the university policy stating that all sound emitting devices shall be turned off during class unless otherwise authorized by the instructor.
- Students are expected to exhibit professional behaviors and dispositions at all times.

### Campus Resources

- The George Mason University Counseling and Psychological Services (CAPS) staff consists of professional counseling and clinical psychologists, social workers, and counselors who offer a wide range of services (e.g., individual and group counseling, workshops and outreach programs) to enhance students' personal experience and academic performance [See <a href="http://caps.gmu.edu/">http://caps.gmu.edu/</a>].
- The George Mason University Writing Center staff provides a variety of resources and services (e.g., tutoring, workshops, writing guides, handbooks) intended to support students as they work to construct and share knowledge through writing [See <a href="http://writingcenter.gmu.edu/">http://writingcenter.gmu.edu/</a>].
- For additional information on the College of Education and Human Development, School of Recreation, Health, and Tourism, please visit our website [See <a href="http://rht.gmu.edu">http://rht.gmu.edu</a>].

